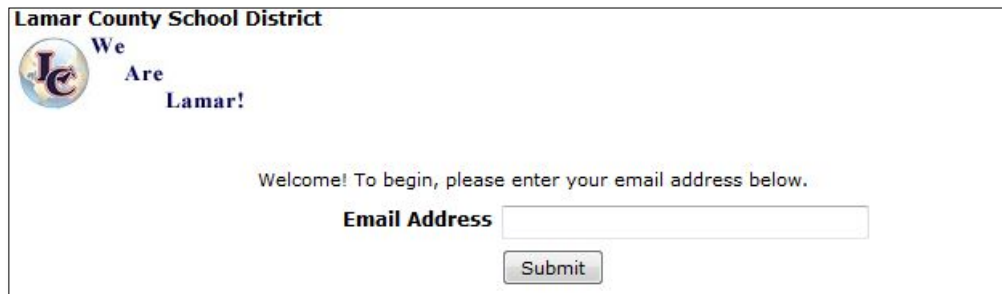


Using SchoolDude

The new technology support site is easier than ever to use! Just click on the Technology Help Ticket link on the website and follow these instructions!

Simply type in your email address:

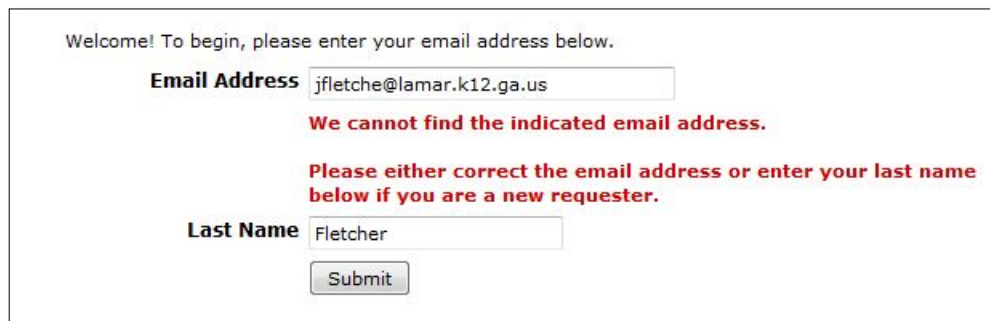


Lamar County School District
We Are Lamar!

Welcome! To begin, please enter your email address below.

Email Address

The first time you log in, you will see this message. Just type your last name to proceed:



Welcome! To begin, please enter your email address below.

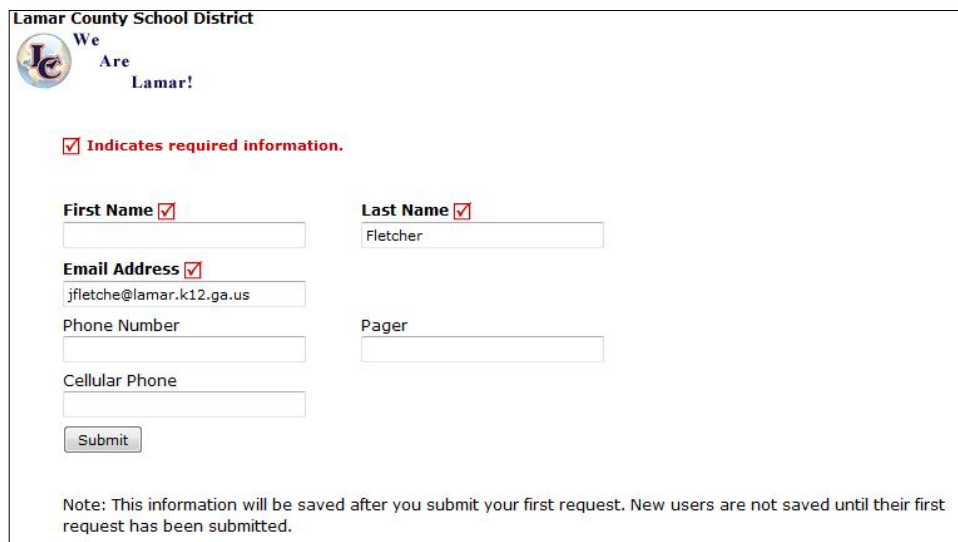
Email Address

We cannot find the indicated email address.

Please either correct the email address or enter your last name below if you are a new requester.

Last Name

Fill in the contact information (You'll only have to do this once!)



Lamar County School District
We Are Lamar!

Indicates required information.

First Name

Last Name

Email Address

Phone Number

Pager

Cellular Phone

Note: This information will be saved after you submit your first request. New users are not saved until their first request has been submitted.

Complete the area information:

Indicates required information.

Step 1 Please be yourself, click [here](#) if you are not Fletcher

First Name **Last Name** **Email**

Phone **Pager** **Mobile Phone**

Step 2 Location

-- Select Location --

Area **Area/Room Number**

Yes, remember my area entries for my next new request entry.

Scroll down to Step 3 and select the type of equipment or software you are having trouble with. (Note: For PowerSchool or PowerTeacher, use Student Database)

The submit password is **victory** for everyone. It is the only password you need for the help desk.

Step 3 Select Problem Type:

Technology Help Desk: Click on the problem type below that best describes your issue.

CPU / Computer	Email	Internet Connection	Internet Filter
Laptop	Miscellaneous/Questions (IT)	Netbook	Network Connectivity
Password	Printers	Projector	Scanner
Shredder	Smart Board	Software Application	Spyware/Malware
Student Database	Training	Wireless Connection	Workstation Operating System
WorkStation Setup			

Step 4 Please describe your problem or request.

Step 5 Tag Number

Step 6 Attachment
Attach New File (Maximum allowed is two attachments with a size of 3MB or less per file.)

Step 7 Submittal Password

[Forgot Password?](#)

Step 8

Your new requests are automatically shown as approved by you on submit.
NOTE: You will receive the following notifications.
You will be notified receipt of your request.
You will be notified of status changes to your request.